

Customer Service Representative Intern - Budapest

Gáspár Veronika

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Are you a student with excellent communication skills and a passion for helping people? Join an international team where you'll gain valuable customer service experience, develop your professional skills, and work in a dynamic, supportive environment.

Tasks

- Provide first- and second-line customer support via phone, email, and live chat.
- Respond to customer and stakeholder inquiries accurately and professionally.
- Resolve customer issues while ensuring a high level of satisfaction.
- Handle daily customer service tasks in line with service level agreements (SLAs) and performance targets.
- Build positive relationships with both internal and external customers.
- Use internal systems and processes to deliver efficient and high-quality service.

Expectations

- Active full-time student status.
- Fluent English (C1 level).
- Excellent verbal and written communication skills.
- Strong customer-focused mindset.
- Good problem-solving and organizational skills.

- Ability to manage multiple tasks and prioritize effectively.
- Proficiency in Microsoft Office applications.
- Motivated, reliable, and eager to learn.

Co offer

- Gross hourly wage: HUF 2,145/hour.
- Valuable work experience in an international business environment.
- Professional development and training opportunities.
- A supportive and collaborative team.
- Flexible working hours that fit around your studies.
- The opportunity to develop customer service and communication skills while working with global stakeholders.

Data protection

Data Protection